



# WMST Account Credits & Billing Through COVID-19

## Plan for Refunds

Before the COVID-19 shutdown, WMST was 100% operational through 03/13/2020, therefore everyone on a recurring payment plan will receive an account credit for the month of March. We have subsequently completely suspended all recurring billing. This means that those on the College, Monthly, and Quarterly Payment Plans Payment Plan have not had a recurring charge since the month of March. For those on the Semi-Annual and Annual Payment Plans, the Board of Directors has approved to credit those accounts through the month of June, at which point we will hopefully have a better idea of when we will be fully operational. Should we not be back to 100% by July 1, 2020, we will not restart recurring account charges, and will again reassess the situation for our members and provide appropriate account credits for our Annual Payment Plan members as needed.

- **Monthly College Payment Plan**
  - Will receive an account credit of \$26.13
- **Monthly Payment Plan**
  - Will receive an account credit of \$45.29
- **Quarterly Payment Plan**
  - Will receive an account credit of \$43.55
- **Semi-Annual Payment Plan**
  - Will receive an account credit of \$257.81
- **Annual Payment Plan**
  - Will receive an account credit of \$250.65

## Plans for Billing Going Forward

As of May 18, 2020, all WMST members will be shifted to a **Pay-As-You-Go Payment Plan**, where each practice will be charged individually at a rate or **\$10.00 per practice**. This will continue until such time that we are able to resume more normal operations.

- **You will be charged for the number of practices that you sign-up for, regardless of whether or not you show up to that practice (\$10 per practice).**
  - If a practice is canceled due to weather or other mitigating circumstances, you will NOT be charged. Practice cancellations will be announced as quickly as possible via email, Facebook, and the WMST website.
  - If you sign-up and do not show, you will be taking away from another swimmer who wanted to swim.
- WMST Coaches will be charged \$10.00 per practice swim.
- Please refer to the WMST Practice Time Slots and Sign-Up Genius document for procedures on signing up for practices.